

COVID-19 Safety and Protocol



We All Need To Wear Masks



Practice Social Distancing



We Disinfect Well & Often



We Offer Curbside Delivery



Call Us With Any Questions

Precautions YOU should Be Taking:

- For scheduled patients, check-in by calling the office upon arrival.
- Masks will be provided to patients by a Helfrich Family Eye Care staff member.
- Have your temperature taken by one of our technicians upon your arrival. Anyone with a fever over 100 degrees will not be allowed to enter the office.
- Only the patient being examined is permitted to enter the office.
- Do not wear contact lenses to your appointment but please bring your contacts and eyeglasses.



Steps we at Helfrich Family Eye Care Employees are taking (Include but not limited to):

- Doors will remain locked during business hours to reduce the amount of foot traffic in the office.
- Temperatures of team members will be taken upon arrival.
- All surfaces and instruments will be disinfected and sanitized before and after every patient.
- All frames will be disinfected and sanitized before and after each patient's wear.
- Plexiglass has been added to the Front Desk to separate patients and team members.
- Every team member is required to wash their hands thoroughly before and after every patient contact.
- We expect our doctors and team members to wear masks at all times.
- We will ask patients to answer a short questionnaire about COVID-19 symptoms.
- We will ask patients all medical history questions prior to their office visit.

